Withdrawal / Termination Statement Template

Recipient:

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I/We, the undersigned consumer(s), hereby declare that I/we exercise my/our right of withdrawal from the contract concluded for the purchase of the following product(s):

• Name of product(s):
Order number:
• Date of order:
Date of receipt of product:
Name of consumer(s):
Address of consumer(s):
Signature of consumer(s):
only required if this form is submitted on paper)
Date:

Important information:

- The right of withdrawal may be exercised within 14 days from the date of receipt of the product.
- The product must be returned in proper, secure packaging and in an undamaged condition.
- The cost of returning the product shall be borne by the consumer.
- The refund will be made using the same payment method as the original transaction, no later than 14 days from the receipt of the returned product.
- The consumer shall be liable for any diminished value of the product resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the product, and the business is entitled to deduct the amount corresponding to such diminished value from the refund.

(This withdrawal statement template complies with Annex 2 of Government Decree No. 45/2014 (II. 26.) on the detailed rules of contracts between consumers and businesses.)